



SoftControl

ATM Client 4.1.19

Quick start guide

Dear user!

SAFE 'N SEC Corporation thanks you for choosing SoftControl ATM Client. Specialists of the company do their best to make our software both meets the highest requirements in a field of information protection and be handy in use. We hope that SoftControl ATM Client will be helpful for you.

COPYRIGHT

This document is a property of the SAFE 'N SEC Corporation and can be used only for personal purposes. It is prohibited to reproduce parts of the document, make changes, share on network resources, distribute (including in translation) in hard- and soft-copy form, via communication channels and mass media or by any other means without prior written permission from the company and a reference to the source.

All the names used throughout this document are trademarks of it's respective owners.

LIABILITY LIMIT

Contents of the document may change without notice. SAFE 'N SEC Corporation doesn't bear responsibility for inaccuracies and/or errors in this document, and possible damage associated with it.

SAFE 'N SEC Corporation, 2017

Postal address:

127106 Russia, Moscow

Altufyevskoe shosse, 5/2

SAFE 'N SEC Corporation

Tel:

+7 (495) 967-14-51

Fax:

+ 7 (495) 967-14-52

E-mails:

Customer service: sns@safensoft.com

Sales team: sales@safensoft.com

Website: <http://www.safensoft.com>

Contents

1. Introduction	4
1.1. Purpose.....	4
1.2. Notational conventions and terms.....	4
1.2.1. Notational conventions.....	4
1.2.2. List of acronyms.....	4
2. Hardware and software requirements	6
2.1. SoftControl SysWatch system requirements.....	6
3. Getting started with SoftControl SysWatch	7
4. Supplemental information	8
4.1. Sources.....	8
5. Customer support	9

1. Introduction

1.1. Purpose

SoftControl ATM Client (hereafter referred to as «SoftControl SysWatch») is intended for protection of Microsoft® Windows®-controlled self-service devices against unauthorized resource access.

1.2. Notational conventions and terms

1.2.1. Notational conventions

Table 1 lists notational conventions used in this document.

Table 1. Notational conventions

Notation example	Description
	An important information, a note.
<u>Condition</u>	An execution condition, a note, or an example.
Update	– headers and acronyms; – names of buttons, links, menu items, and other program interface elements.
<i>Control policy</i>	– terms (definitions); – names of files and other objects; – messages displayed to user.
C:\Program Files\SoftControl	Paths to directories, files, or registry keys.
%windir%\system32\msiexec.exe /i	Source code, command and configuration file fragments.
<SoftControl SysWatchinstallation directory>	Fields with specific names to be replaced with actual values.
Appendix ⁴	Links to internal resources (document sections) with a specific page number, or links to external resources (URL).

1.2.2. List of acronyms

This documents uses the following acronyms:

- ❖ **CPU** – central processing unit;
- ❖ **HDD** – hard disk drive;
- ❖ **OS** – operating system;
- ❖ **RAM** – random access memory.

2. Hardware and software requirements

2.1. SoftControl SysWatch system requirements

Table 2. Minimal system requirements

OS	CPU frequency	RAM size	HDD free space
Workstations / servers:			
- Microsoft® Windows® XP (SP2, SP3) x86 (32-bit) - Microsoft® Windows® XP (SP2) x64 (64-bit) - Microsoft® Windows® Server 2003 (SP2) x86/x64 (32-bit/64-bit) - Microsoft® Windows® 10	800MHz	512MB	
Microsoft® Windows® 10	800MHz	1024MB	
Workstations / servers:			
- Microsoft® Windows® 7 (SP1) x86/x64 (32-bit/64-bit) - Microsoft® Windows® 8 / 8.1 x86/x64 (32-bit/64-bit) - Microsoft® Windows® Server 2008 R2 - Microsoft® Windows® Server 2012 - Microsoft® Windows® Server 2012 R2 - Microsoft® Windows® 10 x86	1GHz	1024MB	150MB + extra 120MB or more for antivirus database updates
Microsoft® Windows® 10 x64	1GHz	2048MB	
Self-service devices:			
- Microsoft® Windows® XP Embedded (SP2, SP3) - Microsoft® Windows® Embedded for Point of Service 1.0 - Microsoft® Windows® 10 (without a display)	800MHz	256MB	
Microsoft® Windows® 10 (with a display)	800MHz	512MB	
Note: all popular platforms with the above-mentioned operating systems are supported.			

3. Getting started with SoftControl SysWatch

- I. Install SoftControl SysWatch on the client hosts according to one of the methods in 'SoftControl ATM Client user's guide'.



Before you start deploying SoftControl SysWatch on a network endpoints, make sure that they fully meet the program hardware and software requirements and, in case of remote installation, that the network, client and server hosts configurations allow performing the installation.

- II. System profile gathering starts in the background mode after the installation completes. Please do not interrupt this process in the subsequent actions.
- III. Copy the encrypted configuration file with the server connection settings to the hard drive of the client hosts. This file is located on the computer with installed SoftControl Server , by the following path:

C:\ProgramData\SoftControl\ClientSettings.xmlc



The file is available after the initial setup of the SoftControl Server component from SoftControl Admin Console.

- IV. Select the **Settings** item from the SoftControl SysWatch icon context menu and go to the **Settings** section. Switch the program to the **Service Center** mode and click **Configure** to open the window with the settings of connection to the managing server.
- V. Click **Browse** in the **SoftControl Server Settings** window. In the displayed window, select the *ClientSettings.xmlc* file you copied earlier and click **Open**. Confirm the settings by clicking **OK** in the both settings windows. SoftControl SysWatch sends the first request to the server as soon as the configuration file is applied.
- VI. Confirm the registration requests from the client applications of the **SysWatch** type that have the **Pending** status, on the **Client statuses** tab of SoftControl Admin Console.
- VII. When statuses of the SoftControl SysWatch components change to the **Active** state, the administrator can perform all remote operations with them, such as grouping, setting up, running the tasks and viewing the reports. More detailed information about remote operations with SoftControl SysWatch with the help of the SoftControl Service Center instruments is given in the 'SoftControl Service Center administrator's guide'.

4. Supplemental information

4.1. Sources

Sources of supplemental information are presented in table 3.

Table 3. Supporting documentation

Name	Description
SoftControl ATM Client user's guide	Installing, setting up and working with the SoftControl SysWatch component.
SoftControl Service Center administrator's guide	Working with the SoftControl Server and SoftControl Admin Console administrative tools.

5. Customer support

If you have any questions concerning the installation, setting up and operation of SoftControl ATM Client, please contact our round-the-clock customer support by e-mail support@safensoft.com.