



# **SoftControl**

## **DLP Client 4.6.5**

Quick start guide

Dear user!

Safe'N'Sec Corporation thanks you for choosing SoftControl DLP Client. Specialists of the company do their best to make sure our software both meets the highest requirements in a field of information protection and is easy use. We hope you find SoftControl DLP Client helpful.

#### COPYRIGHT

This document is a property of the Safe'N'Sec Corporation and can be used only for personal purposes. It is prohibited to reproduce parts of the document, make changes, share on network resources, distribute (including in translation) in hard- and soft-copy form, via communication channels and mass media or by any other means without prior written permission from the company and a reference to the source.

All the names used throughout this document are trademarks of its respective owners.

#### LIABILITY LIMIT

Contents of the document may change without notice. Safe'N'Sec Corporation doesn't bear responsibility for inaccuracies and/or errors in this document, and possible damage associated with it.

#### **Safe'N'Sec Corporation, 2018**

Postal address:

127106 Russia, Moscow

Altufyevskoe shosse, 5/2

Safe'N'Sec Corporation

Tel:

+7 (495) 967-14-51

Fax:

+ 7 (495) 967-14-52

E-mails:

Customer service: [support@safensoft.com](mailto:support@safensoft.com)

Sales team: [sales@safensoft.com](mailto:sales@safensoft.com)

Website: <http://www.safensoft.com>

## Contents

1. Introduction	4
1.1 Purpose.....	4
1.2 Notational conventions and terms.....	4
1.2.1 Notational conventions.....	4
1.2.2 List of acronyms.....	4
2. Hardware and software requirements	6
2.1 SoftControl DLP Client system requirements.....	6
3. Getting started with SoftControl DLP Client	7
4. Supplemental information	8
4.1 Sources.....	8
5. Customer support	9

# 1. Introduction

## 1.1 Purpose

SoftControl DLP Client is designed to control the actions of the corporate network users and to provide company's information security by means of protection against insider incidents. SoftControl DLP Client collects data about users' activity, which allows the security service to monitor how staff accesses the information that represents the trade secret and other confidential data. The obtained reports can be used to perform backward analysis of the data leaks protection, to monitor the efficiency of the working time, etc.

## 1.2 Notational conventions and terms

### 1.2.1 Notational conventions

Table 1 lists notational conventions used in this document.

**Table 1. Notational conventions**

Notation example	Description
	An important information, a note.
<u>Condition</u>	An execution condition, a note, or an example.
<b>Update</b>	<ul style="list-style-type: none"> <li>– headers and acronyms;</li> <li>– names of buttons, links, menu items, and other program interface elements.</li> </ul>
<i>Control policy</i>	<ul style="list-style-type: none"> <li>– terms (definitions);</li> <li>– names of files and other objects;</li> <li>– messages displayed to user.</li> </ul>
C:\Program Files\SoftControl	Paths to directories, files, or registry keys.
%windir%\system32\msiexec.exe /i	Source code, command and configuration file fragments.
<SoftControl DLP Client installation directory>	Fields with specific names to be replaced with actual values.
<a href="#">Appendix</a> <sup>4</sup>	Links to internal resources (document sections) with a specific page number, or links to external resources (URL).

### 1.2.2 List of acronyms

This document uses the following acronyms:

- ❖ **CPU** – central processing unit;
- ❖ **HDD** – hard disk drive;

- ❖ **OS** – operating system;
- ❖ **RAM** – random access memory.

## 2. Hardware and software requirements

### 2.1 SoftControl DLP Client system requirements

Table 2. Minimal system requirements

OS	CPU frequency	RAM size	HDD free space
<ul style="list-style-type: none"><li>Microsoft® Windows® XP (SP3) x86 (32-bit)</li><li>Microsoft® Windows® Server 2003 (SP2) x86/x64 (32-bit/64-bit)</li></ul>	800MHz	512MB	20MB
<ul style="list-style-type: none"><li>Microsoft® Windows® 7 (SP1) x86/x64 (32-bit/64-bit)</li><li>Microsoft® Windows® 8 / 8.1 x86/x64 (32-bit/64-bit)</li><li>Microsoft® Windows® Server 2008 R2</li><li>Microsoft® Windows® Server 2012</li><li>Microsoft® Windows® Server 2012 R2</li><li>Microsoft® Windows® 10</li><li>Microsoft® Windows® Server 2016</li></ul>	1GHz	1024MB	

### 3. Getting started with SoftControl DLP Client

- I. Install SoftControl DLP Client on the client hosts according to one of the methods in 'SoftControl DLP Client installation guide'.

---

 Before you start deploying SoftControl DLP Client on a network endpoints, make sure that they fully meet the program hardware and software requirements and, in case of remote installation, that the network, client and server hosts configurations allow performing the installation.

---

- II. Copy the encrypted configuration file to the SoftControl DLP Client installation directory on the client host. This file is located on the computer with the installed SoftControl Server, by in the following path:

C:\ProgramData\SafenSoft\ClientSettings.xmlc

---

 File is available after the initial setup of the SoftControl Server component from SoftControl Admin Console.

---

- III. Reboot the system to apply the configuration file on the client hosts. Make sure that the settings have applied: the full name of the file should change to *ClientSettings.xmlc\_used*. SoftControl DLP Client sends the first request to the server as soon as configuration file is applied.
- IV. Confirm the registration requests from the client applications of the **DLP** type that have the **Pending** status, on the **Clients** tab of SoftControl Admin Console.
- V. When the statuses of the SoftControl DLP Client components change to the **Active** state, the administrator can perform all remote operations with them, such as grouping, setting up and viewing the reports. More detailed information about remote operations with SoftControl DLP Client with the help of the SoftControl Service Center instruments is given in the 'SoftControl Service Center administrator's guide'.

## 4. Supplemental information

### 4.1 Sources

Sources of supplemental information are presented in table 3.

**Table 3. Supporting documentation**

Name	Description
SoftControl DLP Client installation guide	Installing and setting up the SoftControl DLP Client component.
SoftControl Service Center administrator's guide	Working with the SoftControl Server and SoftControl Admin Console administrative tools.

## 5. Customer support

If you have any questions concerning the installation, setting up and operation of SoftControl DLP Client, please contact our customer support by e-mail [support@safensoft.com](mailto:support@safensoft.com).