SoftControl

SClient 5.0.18

Quick start guide

Dear user!

Safe'N'Sec Corporation thanks you for choosing SoftControl SClient. Specialists of the company do their best to make sure our software both meets the highest requirements in a field of information protection and is easy use. We hope you find SoftControl SClient helpful.

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LIABILITY LIMIT

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1. Introduction

1.1 Purpose

SoftControl SClient (hereafter referred to as SoftControl SysWatch) is designed for protection of Microsoft® Windows®-controlled servers against unauthorized data access.

1.2 Notational conventions and terms

1.2.1 Notational conventions

Table 1 lists notational conventions used in this document.

Table 1. Notational conventions

Notation example	Description
ℹ	Important information.
Condition	An execution condition, a note, or an example.
Update	– headers and acronyms; – names of buttons, links, menu items, and other program interface elements.
Control policy	– terms (definitions); – names of files and other objects; – messages displayed to user.
`C:\Program Files\SoftControl`	Paths to directories, files, or registry keys.
`%windir%\system32\msiexec.exe /i`	Source code, command and configuration file fragments.
<SoftControl SysWatch installation directory>	Fields with specific names to be replaced with actual values.
Appendix ④	Links to internal resources (document sections) with the page numbers, or links to external resources (URL).

1.2.2 List of acronyms

This documents uses the following acronyms:

- ❖ **CPU** – central processing unit;
- ❖ **HDD** – hard disk drive;
- ❖ **OS** – operating system;
- ❖ **RAM** – random access memory.

2. Hardware and software requirements

2.1 SoftControl SysWatch system requirements

Table 2. Minimal system requirements

OS	CPU fre-quency	RAM size	HDD free space
Client operating systems:			
Microsoft® Windows® XP (SP2 and above) *32-bit*	800MHz	512MB	
Microsoft® Windows® XP (SP2) *64-bit*	800MHz	512MB	
Microsoft® Windows® XP Embedded (SP2 and above)	800MHz	256 МБ	
Microsoft® Windows® Embedded for Point of Service 1.0	800MHz	256 МБ	
Microsoft® Windows® 7 (SP1) *32-bit*	1GHz	1GB	
Microsoft® Windows® 7 (SP1) *64-bit*	1GHz	2GB	
Microsoft® Windows® 8 *32-bit*	1GHz	1GB	
Microsoft® Windows® 8 *64-bit*	1GHz	2GB	150MB
Microsoft® Windows® 8.1 *32-bit*	1GHz	1GB	+
Microsoft® Windows® 8.1 *64-bit*	1GHz	2GB	extra 120MB or
Microsoft® Windows® 10 *32-bit*	1GHz	1GB	more for antivirus
Microsoft® Windows® 10 *64-bit*	1GHz	2GB	database updates
Server operating systems:			
Microsoft® Windows® Server 2003 (SP2) *32-bit*	800MHz	512MB	
Microsoft® Windows® Server 2003 (SP2) *64-bit*	800MHz	512MB	
Microsoft® Windows® Server 2008 R2 *64-bit*	1.4GHz	512MB	
Microsoft® Windows® Server 2012 *64-bit*	1.4GHz	512MB	
Microsoft® Windows® Server 2012 R2 *64-bit*	1.4GHz	512MB	
Microsoft® Windows® Server 2016 *64-bit*	1.4GHz	512MB	
Microsoft® Windows® Server 2016 *64-bit* (for Server with Desktop Experience installation option)	1.4GHz	2GB	

Note: all popular platforms with the above-mentioned operating systems are supported.

Additional requirements:

- Visual C++ 2008 SP1 Redistributable Package when installing SoftControl SysWatch on Windows XP.

- For Windows 7 and Windows Server 2008 R2: update KB3033929 or equivalent (support of the SHA-256 algorithm for digital signature verification).

3. Getting started with SoftControl SysWatch

I. Install SoftControl SysWatch on the client hosts according to one of the methods in 'SoftControl SClient user's guide'.

> **i** Before you start deploying SoftControl SysWatch on a network endpoints, make sure that they fully meet the program hardware and software requirements and, in case of remote installation, that the network, client and server hosts configurations allow performing the installation.

II. System profile gathering starts in the background mode after the installation completes. Please do not interrupt this process in the subsequent actions.

III. Copy the encrypted configuration file with the server connection settings to the hard drive of the client hosts. This file is located on the computer with installed SoftControl Server, by the following path:

```
C:\ProgramData\SafenSoft\ClientSettings.xmlc
```

> **i** The file is available after the initial setup of the SoftControl Server component from SoftControl Admin Console.

IV. Select the **Settings** item from the SoftControl SysWatch icon context menu and go to the **Options** section. Switch the program to the **Service Center** mode and click **Configure** to open the window with the settings of connection to the managing server.

V. Click **Browse** in the **SoftControl Server Settings** window. In the displayed window, select the *ClientSettings.xmlc* file you copied earlier and click **Open**. Confirm the settings by clicking **OK** in the both settings windows. SoftControl SysWatch sends the first request to the server as soon as the configuration file is applied.

VI. Confirm the registration requests from the client applications of the **SysWatch** type that have the **Pending** status, on the **Clients** tab of SoftControl Admin Console.

VII. When statuses of the SoftControl SysWatch components change to the **Active** state, the administrator can perform all remote operations with them, such as grouping, setting up, running the tasks and viewing the reports. More detailed information about remote operations with SoftControl SysWatch with the help of the SoftControl Service Center instruments is given in the 'SoftControl Service Center administrator's guide'.

4. Supplemental information

4.1 Sources

Sources of supplemental information are presented in table 3.

Table 3. Supporting documentation

Name	Description
SoftControl SClient user's guide	Installing, setting up and working with the SoftControl SysWatch component.
SoftControl Service Center administrator's guide	Working with the SoftControl Server and SoftControl Admin Console administrative tools.

5. Customer support

If you have any questions concerning the installation, setting up and operation of SoftControl SClient, please contact our customer support by e-mail support@safensoft.com.