



SoftControl

ATM Client 6.1.398

Quick start guide

Dear user!

ARUDIT SECURITY, LLC thanks you for choosing SoftControl ATM Client. Specialists of the company do their best to make sure our software both meets the highest requirements in a field of information protection and is easy use. We hope you find SoftControl ATM Client helpful.

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Contents

1. Introduction	4
1.1 Purpose	4
1.2 Notational conventions and terms	4
1.2.1 Notational conventions	4
1.2.2 List of acronyms	4
2. Hardware and software requirements	5
2.1 SoftControl SysWatch system requirements	5
3. Getting started with SoftControl SysWatch	7
4. Customer support	8
5. Supplemental information	9
5.1 Sources	9

1. Introduction

1.1 Purpose

SoftControl ATM Client (hereafter referred to as SoftControl SysWatch) is designed for protection of Microsoft® Windows®-controlled computers against unauthorized data access.

1.2 Notational conventions and terms

1.2.1 Notational conventions

Table 1 lists notational conventions used in this document.

Table 1. Notational conventions

Notation example	Description
	Important information.
<u>Condition</u>	An execution condition, a note, or an example.
Update	<ul style="list-style-type: none"> – headers and acronyms; – names of buttons, links, menu items, and other program interface elements.
<i>Control policy</i>	<ul style="list-style-type: none"> – terms (definitions); – names of files and other objects; – messages displayed to user.
C:\Program Files\SoftControl	Paths to directories, files, or registry keys.
%windir%\system32\msiexec.exe /i	Source code, command and configuration file fragments.
<SoftControl SysWatch installation directory>	Fields with specific names to be replaced with actual values.
Appendix ⁴	Links to internal resources (document sections) with the page numbers, or links to external resources (URL).

1.2.2 List of acronyms

This documents uses the following acronyms:

- ❖ **CPU** – central processing unit;
- ❖ **HDD** – hard disk drive;
- ❖ **OS** – operating system;
- ❖ **RAM** – random access memory.

2. Hardware and software requirements

2.1 SoftControl SysWatch system requirements

Table 2. Minimal system requirements

OS ¹	CPU frequency	RAM size	HDD free space	
Client operating systems:				
Microsoft® Windows® XP (SP2) 32-bit ^{2,3}	800MHz	512MB	150MB + extra 120MB or more for antivirus database updates	
Microsoft® Windows® XP (SP3) 32-bit ^{2,3}	800MHz	512MB		
Microsoft® Windows® XP (SP2) 64-bit ^{2,3}	800MHz	512MB		
Microsoft® Windows® XP Embedded (SP2) 32-bit ^{2,3}	800MHz	256 MB		
Microsoft® Windows® XP Embedded (SP3) 32-bit ^{2,3}	800MHz	256 MB		
Microsoft® Windows® Embedded for Point of Service 1.0 32-bit ²	800MHz	256 MB		
Microsoft® Windows® 7 (SP1) 32-bit ⁴	1GHz	1GB		
Microsoft® Windows® 7 (SP1) 64-bit ⁴	1GHz	2GB		
Microsoft® Windows® 8 32-bit	1GHz	1GB		
Microsoft® Windows® 8 64-bit	1GHz	2GB		
Microsoft® Windows® 8.1 32-bit	1GHz	1GB		
Microsoft® Windows® 8.1 64-bit	1GHz	2GB		
Microsoft® Windows® 10 32-bit	1GHz	1GB		
Microsoft® Windows® 10 64-bit	1GHz	2GB		
Microsoft® Windows® 10 IoT Enterprise 32-bit	1GHz	1GB		
Microsoft® Windows® 10 IoT Enterprise 64-bit	1GHz	2GB		
Microsoft® Windows® 11 64-bit	1GHz	4GB		
Server operating systems:				
Microsoft® Windows® Server 2003 (SP2) 32-bit ^{2,3}	800MHz	512MB		
Microsoft® Windows® Server 2003 (SP2) 64-bit ^{2,3}	800MHz	512MB		
Microsoft® Windows® Server 2003 R2 (SP2) 32-bit ^{2,3}	800MHz	512MB		
Microsoft® Windows® Server 2003 R2 (SP2) 64-bit ^{2,3}	800MHz	512MB		
Microsoft® Windows® Server 2008 R2 64-bit ^{4,5}	1.4GHz	512MB		
Microsoft® Windows® Server 2012 64-bit ⁵	1.4GHz	512MB		
Microsoft® Windows® Server 2012 R2 64-bit ⁵	1.4GHz	512MB		
Microsoft® Windows® Server 2016 64-bit ⁵	1.4GHz	2GB		
Microsoft® Windows® Server 2019 64-bit ⁵	1.4GHz	2GB		
Microsoft® Windows® Server 2022 64-bit ⁵	1.4GHz	2GB		

Notes:

1. All popular platforms with the above-mentioned operating systems are supported.
2. Visual C++ 2008 SP1 Redistributable Package x86 (including for 64-bit OSs).
3. Additional operations may be required for Windows XP and Windows Server 2003 (see

Updating SoftControl SysWatch and antivirus bases on Windows XP).

4. Update KB3033929 or equivalent (support of the SHA-256 algorithm for digital signature verification).
5. Only desktop installation options are supported.

3. Getting started with SoftControl SysWatch

- I. Install SoftControl SysWatch on the client hosts according to one of the methods in 'SoftControl ATM Client user's guide'.

 Before you start deploying SoftControl SysWatch on a network endpoints, make sure that they fully meet the program hardware and software requirements and, in case of remote installation, that the network, client and server hosts configurations allow performing the installation.

- II. System profile gathering starts in the background mode after the installation completes. Please do not interrupt this process in the subsequent actions.
- III. Copy the encrypted configuration file with the server connection settings to the hard drive of the client hosts. This file is located on the computer with installed SoftControl Server, by the following path:

C:\ProgramData\SafenSoft\ClientSettings.xmlc

 The file is available after the initial setup of the SoftControl Server component from SoftControl Admin Console.

- IV. Select the **Settings** item from the SoftControl SysWatch icon context menu and go to the **Options** section. Switch the program to the **Service Center** mode and click **Configure** to open the window with the settings of connection to the managing server.
- V. Click **Browse** in the **SoftControl Server Settings** window. In the displayed window, select the *ClientSettings.xmlc* file you copied earlier and click **Open**. Confirm the settings by clicking **OK** in the both settings windows. SoftControl SysWatch sends the first request to the server as soon as the configuration file is applied.
- VI. Confirm the registration requests from the client applications of the **SysWatch** type that have the **Pending** status, on the **Clients** tab of SoftControl Admin Console.
- VII. When statuses of the SoftControl SysWatch components change to the **Active** state, the administrator can perform all remote operations with them, such as grouping, setting up, running the tasks and viewing the reports. More detailed information about remote operations with SoftControl SysWatch with the help of the SoftControl Service Center instruments is given in the 'SoftControl Service Center administrator's guide'.

4. Customer support

If you have any questions concerning the installation, setting up and operation of SoftControl ATM Client, please contact our customer support by e-mail support@safensoft.com.

5. Supplemental information

5.1 Sources

Sources of supplemental information are presented in table 3.

Table 3. Supporting documentation

Name	Description
SoftControl ATM Client user's guide	Installing, setting up and working with the SoftControl SysWatch component
SoftControl Service Center administrator's guide	Working with the SoftControl Server and SoftControl Admin Console administrative tools